

Services & Pricing

Burland Ranchettes Fiber Project

Pricing Options for Highline Services

There are three (3) options for Highline Internet services available for the Burland project.

- A month-to-month offering, which has no commitment or contract.
- Two (2) longer term offerings with a contract
 - Three (3) year plan with a contract.
 - Five (5) year plan with a contract.

Subscribers to the longer-term commitment offerings will see a reduction in their monthly costs **once there are 650 subscribers** for the Highline services. This reduction will happen immediately once the 650 subscribers is achieved.

- Subscribers for the 3-year plan will see a cost reduction of 10% for their monthly subscription.
- Subscribers for the 5-year plan will see a cost reduction of 15% for their monthly subscription.

As the number of subscribers grows, additional discounts for monthly services will apply.

For example:

- *For the 3-year plan, discounts will increase to 15% for 750 subscribers and 20% for 850+ subscribers.*
- *For the 5-year plan, discounts will increase to 20% for 750 subscribers and 25% for 850+ subscribers.*

Month-to-month subscribers will not be eligible for the discounted pricing. However, you can convert from your month-to-month agreement to a longer-term agreement at any time.

Internet - Current Pricing – No Contract

Tier	Price
25 Mbps Download / 25 Mbps Upload	\$89.00
55 Mbps Download / 55 Mbps Upload	\$99.00
100 Mbps Download / 100 Mbps Upload	\$119.00
200 Mbps Download / 200 Mbps Upload	\$139.00
1 Gbps Download / 1 Gbps Upload (or 1,000Mbps)	\$149.00

Note: All SPT Internet tiers have NO DATA CAPS

Equipment

In most cases the fiber electronics are installed on the outside wall of the dwelling near the power meter, and then connected to a power supply within dwelling. Highline provides this equipment as part of the installation with no additional charge. The electronics include a modem and a router – both Wi-Fi and Wired. The customer may choose to connect their computers via a wired or wireless connection.

Most customers, however, prefer to install a wireless router within the dwelling. Customers may either provide their own router or lease a router from Highline. The Highline router is recommended as it is compatible with the FTTH (Fiber to the Home) platform.

Voice (telephone)

Highline offers a digital telephone service using a Voice over Internet Protocol (VoIP) platform that is compatible with alarm and monitoring systems.

Customers may retain their current telephone number and transfer the same number to Highline. The voice service includes the following calling features: caller id, call waiting, voicemail, 3-way calling, call forwarding, busy call forward, and many more, plus:

- Unlimited local calling
- Unlimited domestic long distance
- 9-1-1 Emergency calling

Highline's Special Burland Price is \$29.00/month.

A back-up battery, good for up to 8 hours of protection in the event of a power outage, is included in the initial installation at no charge. Customer may choose to purchase a larger battery from Highline at the time of installation, good for up to 24 hours protection, for \$149.95. In the event the initial battery fails, customers may purchase a replacement battery from Highline at the following rates:

- 8-hr battery and installation (including disposal of old battery) for \$75.00
- 8-hr battery only for \$40.00
- 24-hr battery and installation (including disposal of old battery) for \$175.00
- 24-hr battery only for \$149.95

Alternatively, customers may purchase their own battery from another source and arrange for installation themselves.