

**Services & Pricing**  
**Burland Homeowners Association**

**Internet - Current Retail Pricing – NO Contract**

<b><u>Tier</u></b>	<b><u>Price</u></b>
25 Meg Download / 25 Meg Upload	\$89
55 Meg Download / 55 Meg Upload	\$99
100 Meg Download / 100 Meg Upload	\$119
200 Meg Download / 200 Meg Upload	\$139
1000 Meg Download / 1000 Meg Upload	\$149

**Internet – Special BHOA Pricing / Month for 3-year contract**

<b># Dwelling / Lots Committed</b>	650	750	850 +
<b>Discount from Current Retail Pricing</b>	10%	15%	20%
<b><u>Tier</u></b>	<b><u>Prices</u></b>		
25 Meg Download / 25 Meg Upload	\$80	\$76	\$71
55 Meg Download / 55 Meg Upload	\$89	\$84	\$79
100 Meg Download / 100 Meg Upload	\$107	\$101	\$95
200 Meg Download / 200 Meg Upload	\$125	\$118	\$111
1000 Meg Download / 200 Meg Upload	\$134	\$126	\$119

**Internet – Special BHOA Pricing / Month for 5-year contract**

<b># Dwelling / Lots Committed</b>	650	750	850 +
<b>Discount from Current Retail Pricing</b>	15%	20%	25%
<b><u>Tier</u></b>	<b><u>Prices</u></b>		
25 Meg Download / 25 Meg Upload	\$76	\$71	\$67
55 Meg Download / 55 Meg Upload	\$84	\$79	\$74
100 Meg Download / 100 Meg Upload	\$101	\$95	\$89
200 Meg Download / 200 Meg Upload	\$118	\$111	\$104
1000 Meg Download / 1000 Meg Upload	\$126	\$119	\$111

***Note: All SPT Internet tiers have NO DATA CAPS***

**Equipment**

In most cases the fiber electronics are installed on the outside wall of the dwelling near the power meter, and then connected to a power supply within dwelling. SPT provides this equipment as part of the installation with no additional charge. The electronics include an internal modem; therefore, the customer may choose to connect via a wired connection from the outdoor electronics directly to their computer.

Most customers, however, prefer to install a wireless router within the dwelling. Customers may either provide their own router or lease a router from SPT @ \$13 month. The SPT router is recommended as it is compatible with the FTTH platform – See attached specifications.

### **Voice (telephone)**

SPT offers a digital telephone service using a Voice over Internet Protocol (VoIP) platform that is compatible with alarm and monitoring systems.

Customers may retain their current telephone number and transfer the same number to SPT. The voice service includes the following calling features: caller id, call waiting, voicemail, 3-way calling, call forwarding, busy call forward, and many more, plus:

- Unlimited local calling
- Unlimited domestic long distance
- 9-1-1 Emergency calling

A back-up battery, good for up to 8 hours of protection in the event of a power outage is included in the initial installation at no charge. Customer may choose to purchase a larger battery from SPT at the time of installation, good for up to 24 hours protection, for \$149.95. In the event the initial battery fails, customers may purchase a replacement battery from SPT at the following rates:

- 8-hr battery and installation (including disposal of old battery) for \$75.00
- 8-hr battery only for \$40.00
- 24-hr battery and installation (including disposal of old battery) for \$175.00
- 24-hr battery only for \$149.95

Alternatively, customers may purchase their own battery from another source and arrange for installation themselves.

SPT's current retail price is \$46.95/month, on a monthly basis (no contract). ***SPT's Special BHOA Price is \$29/month***