

Services & Pricing
Burland Homeowners Association

Internet - Current Retail Pricing/Month (applies unless BHOA has at least 650 commitments by 12/15/19 – see below. SPT reserves the right to rescind the project if unable to attain 650 commitments.)

<u>Tier</u>	<u>Price</u>
25 Meg Download / 25 Meg Upload	\$89.95
55 Meg Download / 55 Meg Upload	\$99.95
100 Meg Download / 100 Meg Upload	\$119.95
200 Meg Download / 200 Meg Upload	\$139.95
1000 Meg Download / 200 Meg Upload	\$239.95

Internet – Special BHOA Pricing / Month for 3-year contract

# Dwelling / Lots Committed	650	750	850 +
Discount from Current Retail Pricing	10%	15%	20%
<u>Tier</u>	<u>Prices</u>		
25 Meg Download / 25 Meg Upload	\$80.95	\$76.45	\$71.96
55 Meg Download / 55 Meg Upload	\$89.95	\$84.95	\$79.95
100 Meg Download / 100 Meg Upload	\$107.95	\$101.95	\$95.95
200 Meg Download / 200 Meg Upload	\$125.95	\$118.95	\$111.95
1000 Meg Download / 200 Meg Upload	\$215.95	\$203.95	\$191.95

Internet – Special BHOA Pricing / Month for 5-year contract

# Dwelling / Lots Committed	650	750	850 +
Discount from Current Retail Pricing	10%	15%	20%
<u>Tier</u>	<u>Prices</u>		
25 Meg Download / 25 Meg Upload	\$76.45	\$71.95	\$67.45
55 Meg Download / 55 Meg Upload	\$84.95	\$79.95	\$74.95
100 Meg Download / 100 Meg Upload	\$101.95	\$95.95	\$89.95
200 Meg Download / 200 Meg Upload	\$118.95	\$111.95	\$104.95
1000 Meg Download / 200 Meg Upload	\$203.95	\$191.95	\$179.95

Note: All SPT Internet tiers have NO DATA CAPS

Routers

In most cases the fiber electronics are installed on the outside wall of the dwelling near the power meter, and then connected to a power supply within dwelling. SPT provides this equipment as part of the installation with no additional charge. The electronics include an internal modem; therefore, the customer may choose to connect via a wired connection from the outdoor electronics directly to their computer. Most customers, however, prefer to install a wireless router within the dwelling. Customers may either provide their own router or lease a router from SPT. SPT offers three router options

- A Full Wi-fi Solution incl. Anti-Virus for up to 5 computers, remote router support & content filtering @ \$12.95 month
- Advanced Wireless Router with remote router support @ \$11.95 month.
- Standard Wireless Router @ \$3.99 month.

Voice (telephone)

SPT offers a digital telephone service using a Voice over Internet Protocol (VoIP) platform that is compatible with alarm and monitoring systems.

Customers may retain their current telephone number and transfer the same number to SPT. The voice service includes the following calling features: caller id, call waiting, voicemail, 3-way calling, call forwarding, busy call forward, and many more, plus:

- Unlimited local calling
- Unlimited domestic long distance
- 9-1-1 Emergency calling

A back-up battery, good for up to 8 hours of protection in the event of a power outage, is included in the initial installation at no charge. Customer may choose to purchase a larger battery from SPT at the time of installation, good for up to 24 hours protection, for \$149.95. In the event the initial battery fails, customers may purchase a replacement battery from SPT at the following rates:

- 8-hr battery and installation (including disposal of old battery) for \$75.00
- 8-hr battery only for \$40.00
- 24-hr battery and installation (including disposal of old battery) for \$175.00
- 24-hr battery only for \$149.95

Alternatively, customers may purchase their own battery from another source and arrange for installation themselves.

SPT's current retail price is \$46.95/month, on a monthly basis (no contract).

SPT's Special BHOA Price is \$35.95/month